

Carol Anne Germain

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EDUCATION

UNIVERSITY AT ALBANY
STATE UNIVERSITY OF NEW YORK
Ph.D.in Information Science May 2012
DISSERTATION TITLE: *MAINTAINING PERSISTENT SCHOLARSHIP: THE CASE OF UNIVERSITY AT ALBANY DISSERTATIONS*

UNIVERSITY AT ALBANY
STATE UNIVERSITY OF NEW YORK
Masters in Library Science May 1997

UNIVERSITY AT ALBANY
STATE UNIVERSITY OF NEW YORK
Bachelor of Arts Information Science and Policy May 1996
Minors:
English
Library Science
Deans' List all semesters

HUDSON VALLEY COMMUNITY COLLEGE
Associate in Arts Individual Studies May 1994
President's or Deans' List all semesters
Excellence in Research Award 1993

ACADEMIC EMPLOYMENT

UNIVERSITY AT ALBANY
Rank of Librarian, September 2013 -
Rank of Associate Librarian, July 2004-2013

COLLEGE OF EMERGENCY PREPAREDNESS, HOMELAND SECURITY, AND CYBERSECURITY

ASSOCIATE TEACHING PROFESSOR
INFORMATION SCIENCES AND TECHNOLOGY, 2020-

Responsibilities include:

- Teach courses in Informatics and Information Science at the undergraduate and graduate levels. Instruction provided in -person as well as online.
- Advise Information Sciences and Technology graduate students.
- Supervision Information Sciences and Technology graduate student internships and independent studies.

INFORMATION SCIENCES AND TECHNOLOGY, CHAIR 2022-

- Oversee Information Sciences and Technology Department, including human resource-related concerns and encourage and support faculty in their professional development through research, creative activities, and participation in professional organizations
- Lead the development and implementation of departmental goals and objectives.
- Oversee curriculum development and enhancement. Coordinate the development of course schedules and faculty assignments. Ensure compliance with university policies and procedure.
- Supervise and evaluate faculty performance, including tenure and promotion efforts.

- Facilitate faculty recruitment and retention.
- Monitor student progress and promote quality advisement services.
- Promote interdisciplinary initiatives and cooperation with other departments.
- Maintain active communication with university administration, alumni, and external bodies
- Participate in student recruitment at the undergraduate and graduate levels.

INFORMATION SCIENCE PHD PROGRAM, INTERIM DIRECTOR 2024-

- Oversee the daily administration of the PhD program.
- Coordinate with faculty and staff to ensure effective program delivery.
- Teach the pro-seminar course series – INF 711-714
- Lead the development and revision of the PhD curriculum.
- Ensure the program meets academic standards and learning objectives.
- Ensure continuity and stability during the interim period.
- Address any immediate issues or challenges that arise.
- Prepare the program for a smooth transition to a permanent director.

LIBRARY EMPLOYMENT HISTORY

UNIVERSITY LIBRARIES

Information Science, Informatics, and Sociology Librarian 2016 - 2020.

Office of Access and Academic Enrichment and Educational Opportunity Program Liaison, 1998-

Responsibilities include:

- Collection development and management for Information Science (2016-), Informatics (2014-), and Sociology (2016-).
- Serve as liaison to the departments of Information Science, Informatics, and Sociology.
- Provide course-related instruction to Information Science, Informatics, and Sociology.
- Deliver library instruction to Office of Access and Academic Enrichment programs and Educational Opportunity Program (EOP), including Project Excel, CSTEP, and STEP.
- Conduct mediated searches and reference transactions via in-person (Dewey Library), chat, and email.

Information Literacy Librarian, 1998 - 2016

Responsibilities included:

- Co-developed and taught UNL 205 (Information Literacy) – one-credit information literacy course.
- Developed and taught UNL 304 (Digital Professionalism) –one credit course.
- Performed Reference Librarian responsibilities (see Reference Librarian entry below).
- Created and maintained Internet accessible Web pages for the Information Literacy Department.
- Completed interactive Web and video-based tutorials :
 - Voice with Tor Loney
 - CitationFox with J. Pardavila, A. Hosier, D. Bullis, and K. Farrell (updated by Carol Anne Germain 2017-2018)
 - Evaluating Internet Sites 101 with L. Horn
 - Researching 101 with T. Jacobson
 - University Library Virtual Tour with Y. Chen and L. Xu

Acting Coordinator of Information Literacy Department, Feb–July 2013; Feb- July 2006; Feb - July 1999.

- Oversaw the collaborative efforts with the Albany High School IBO Program (2006).
- Oversaw the User Education credit-bearing information literacy courses (2006, 2013).
- Supervised library faculty in the Information Literacy Department.
- Supervised one graduate assistant and one temporary service student.
- Maintained statistics for the Information Literacy Department.
- Met regularly with the Assistant Director for User Services.

University Library Reference Team

Participated in the Reference Team, which was responsible for the governance of the University Library Reference Department 1999-2007;

Reference Team Roles:

- Oversaw Reference Associate Program, 2004 –2007.
- Participated in Technology Managers Group representative, 2004 - 2007.
- Served as Head of RefTeam 2003/2004 (more detail below)
- Promoted reference services 2002-2003.
- Served as liaison to the Web Advisory Committee, 2001.
- Coordinated the Reference Desk Staff Continuing Education Program 2000, 2002-2003.
- Supervised clerical support staff, 1999-2006.

Head of RefTeam, January 2003 – January 2004.

- Served as spokesperson and liaison for the Reference Department Team.
- Prepared Reference Desk schedule which included over 125 staff hours.
- Handled administrative duties including:
 - Management of time cards
 - Documentation for term renewals, promotions, and continuing appointment
 - Performance programs/appraisals
- Scheduled and facilitated RefTeam and Reference Department meetings.
- Met regularly with the Assistant Director for User Services.
- Supervised library faculty in the Reference Department.

Reference Librarian, 1997 – 1998.

- Answered Reference questions using various types of information resources including reference materials; government documents; microfiche and electronic resources.
- Mentored interns, graduate assistants and reference support staff.
- Delivered bibliographic instruction.
- Redesigned various instruction handouts. This included the Work Strategy Workform, as well as the sixteen SilverPlatter database guides.
- Coordinated library public relations program, projects included:
 - ◆ Campus Center Outreach
 - ◆ University television and radio advertising
 - ◆ Promotion in ASP - student newspaper
 - ◆ Resident Assistants orientation

UNIVERSITY AT ALBANY

UNIVERSITY LIBRARIES

Graduate Assistant, Fall 1996 – Spring 1997

- Supported patron access to information via electronic medium. This included FirstSearch, Wilson, UMI and SilverPlatter databases such as ERIC, Medline; WorldCat; EBSCO; ABI Inform, and Wilson Business Disc.
- Provided Internet help using the Netscape browser.
- Assisted students and faculty with reference queries.
- Conducted library tours.
- Taught bibliographic instruction classes.

Reference/CD-ROM Intern, Spring 1996

- Delivered classroom instruction (OPAC), provided Reference Desk assistance, conducted CD-ROM searches, and participated in a signage project.

HUDSON VALLEY COMMUNITY COLLEGE, TROY, NEW YORK

LEARNING ASSISTANCE CENTER

Tutor, 1994/1995

- Provided assistance to students needing help with writing, psychology, sociology and western civilization.

OTHER LIBRARY EXPERIENCE

ALBANY PUBLIC LIBRARY

Volunteer, 2006-2007.

Served as public service staff in Albany Public Library Book Cellar.

NEW LEBANON PUBLIC LIBRARY

Trustee, 1999 -2004

Worked on governing board of small rural library in Eastern Columbia County. Organized annual fund

drives. Coordinated speaker presentations and workshops.

Volunteer, 1997 – 2004.

Responsibilities included answering reference queries, provided computer assistance, and conducted general circulation transactions.

President - Friends of the New Lebanon Library, 1998-1999.

Coordinated bi-monthly presentations, recruited community members to participate in library activities, and solicited donations to enhance children's collection.

UPPER HUDSON LIBRARY SYSTEM

Trustee, 1995-1997.

Services Committee, Chair

Represented the interests of the five rural libraries of Eastern Rensselaer County. Worked at the System included addressing issues such as the automation of the twenty-nine libraries, financing projects that benefited these entities and coordination of services for the constituents of Albany and Rensselaer Counties.

PETERSBURGH PUBLIC LIBRARY

President, Vice President, and Trustee 1990-1997.

Developed numerous programs and was active in library functions. Initiated and campaigned for an endowment for reference materials. Applied for and received the Federal Not-for-Profit 501(c)3 status. Solicited over \$20,000 through grants to purchase reference materials and other resources for the library.

PUBLICATIONS

MONOGRAPHS

Burke, Gerald and Carol Anne Germain, eds. *Information Literacy through the Streets of Hollywood*, Active Learning Series, no. 10. Pittsburgh, PA: Library Instruction Publications. 2011.

Germain, Carol Anne and Deborah Bernard, eds. *Empowering Students II: Teaching Information Literacy Concepts with Hands-on and Minds-on Activities*, Active Learning Series, no. 8. Pittsburgh, PA: Library Instruction Publications. 2004.

REFEREED ARTICLES

Kilcer, Emily, Lauren Puzier, and Carol Anne Germain. "Making the Connection: An Examination of Institutional Repositories and Scholarly Communication Crosslinking Practices." *College & Research Libraries* (May 2025). (Research and writing shared equally).

Chen, Yu-Hui, Carol Anne Germain and Abebe Rorissa. "Web Usability Practice at ARL Academic Libraries." *Portal: Libraries & the Academy*, v. 23 no. 3, July 2023, pp. 537–570. <https://doi-org.libproxy.albany.edu/10.1353/pla.2023.a901567> (Research and writing shared equally).

Chen, Yu-Hui, Carol Anne Germain and Abebe Rorissa. "More than a Decade Later: Library Web Usability Practices at ARL Academic Libraries in 2007 and 2020." *College & Research Libraries* 84, no. 2, March 2023, pp. 203–27. doi:10.5860/crl.84.2.203. (Research and writing shared equally).

Chen, Yu-Hui, Abebe Rorissa and Carol Anne Germain. "Usability Definitions in a Dynamically Changing Information Environment." *portal: Libraries & the Academy*, v.15 no. 4, October 2015, pp.601-621. (Research and writing shared equally).

Chen, Yu-Hui, Carol Anne Germain and Abebe Rorissa. "Defining Usability: How Library Practice Differs from Published Research." *portal: Libraries & the Academy*, v. 11 no.2, April 2011, pp. 599-628. (Research and writing shared equally).

Chen, Yu-Hui, Carol Anne Germain and Huahai Yang. "An Exploration into the Practices of Library Web Usability in ARL Academic Libraries." *Journal of the American Society for Information Science and Technology (JASIST)*, v. 60 no. 5, April 2009, pp. 953-968. (Research and writing shared equally)

Lasda-Bergman, Elaine and Carol Anne Germain. "Human-to-Human Still Alive: The State of Mediated Search Services at SUNY Institutions." *Journal of the Library and Management Section of the New York Library Association (JLAMS)*, v. 4 no. 1, Fall 2007, pp. 6-19. (Research and writing shared equally)

Burke, Gerald, Carol Anne Germain and Lijuan Xu. "Information Literacy: Bringing a Renaissance to Reference." *Portal: Libraries & the Academy*, v.5 no. 3, July 2005, pp. 353-370. (Research and writing shared equally)

- Top 20 Library Instruction articles of 2005, ALA Library Instruction Round Table

Burke, Gerald, Carol Anne Germain and Van Ullen, Mary. "URLs in the OPAC: Integrating or Disintegrating Research Libraries' Catalogs." *Journal of Academic Librarianship*, v. 29 no 5, September 2003, pp. 290-297. (Research and writing shared equally).

Van Ullen, Mary and Carol Anne Germain. "Business as Usual: Amazon.com and the Academic" *Journal of Academic Librarianship*, v.28 no.5, September 2002, pp. 319-324.(Research and writing shared equally)

Germain, Carol Anne. "URLs: Uniform Resource Locators or Unreliable Resource Locators?" *College & Research Libraries*, v.61 no. 4, July 2000, pp. 359-365.

Germain, Carol Anne, Trudi Jacobson and Sue Kaczor. "A Comparison of the Effectiveness of Presentation Formats for Instruction: Teaching First Year Students." *College & Research Libraries*, v.61 no. 1, January 2000, pp. 65 - 72. (Research and writing – forty percent)

- Top 20 Library Instruction articles of 2000, ALA Library Instruction Round Table

NON REFEREED ARTICLES

Germain, Carol Anne. 2012. "'Reel' Marketing for your Movie Collections and Film Resources." *Public Services Quarterly*, v. 8 no. 2, 2012, pp. 171-177.

Germain, Carol Anne. "Going Green: Greening Your Marketing Efforts." *Public Services Quarterly*, v.5 no. 4, 2009, pp. 289-293.

Germain, Carol Anne. "Don't Take Marketing for 'Grant'ed: Building Marketing Efforts into Library Grant Initiatives." *Public Services Quarterly*, v.5 no.3, 2009, pp. 217-222.

Hernandez, Edmee and Carol Anne Germain. "Circulating a Good Service Model at its Core: Circulation!" *Public Services Quarterly*, v.5 no. 2, 2009, pp. 143-147. (Writing shared equally)

Germain, Carol Anne. "Rewards for Good Marketing." *Public Services Quarterly*, v.5 no. 1, 2009, pp. 65-68.

Germain, Carol Anne. "Marketing 2.0." *Public Services Quarterly*, v.4 no. 2, 2008, pp. 169-174.

Germain, Carol Anne. "A Brand New Way of Looking at Library Marketing." *Public Services Quarterly*, v.4 no. 1, 2008, pp. 73-78.

Germain, Carol Anne. "A Fair Opportunity for Promoting Information Literacy." *Public Services Quarterly*, v. 3 no. 1/2, 2007, pp.251-256.

Germain, Carol Anne. "Giveaways that Give Back: Marketing with Promotional Items." *Public Services Quarterly*, v. 2 no. 4, spring 2007, pp.113-118.

Germain, Carol Anne. "Inreach: The Inside Step to Outreach." *Public Services Quarterly*, v. 2 no. 2/3, fall 2006, pp. 221-227.

Germain, Carol Anne and Elaine Lasda Bergman. "Marketing 101 for One-on-one." *Public Services Quarterly*, v. 2 no. 1, spring 2006, pp. 131-142. (Writing shared equally)

Trudi E. Jacobson and Carol Anne Germain, "A Campus-Wide Role for an Information Literacy Committee." *Resource Sharing & Information Networks*, v.17 nos. 1/2, 2004, pp. 111-121. Volume issue also published as *Libraries within Their Institutions: Creative Collaborations*, eds. William Miller and Rita M. Pellen. Binghamton: Haworth Press, 2004. (Writing shared equally)

Kessler, Jane and Carol Anne Germain. "Extra! Extra! Extra! Read All About It: Fundamentals of Good Press Releases!" *Public Libraries*, v.42 no. 5, September/October 2003, pp. 300-302. (Researched and written as a non-refereed article. Editor recommended submitting as a refereed selection; accepted as such).

Burke, Gerald T. and Carol Anne Germain. "There's Money Out There for You Writing Personal

Grants," *College & Research Libraries News*, v. 64 no. 3, March 2003, pp.155-157, 170. (Writing shared equally)

Germain, Carol Anne and Gregory Bobish. "Virtually Teaching: Library Instruction Via the Web," *Reference Librarian*, v. 37 no.77, 2003, pp. 69-86. (Research and writing shared equally)

Germain, Carol Anne. "Are We Overlooking Our Most Vital Resource?: Building Librarian/Student Partnerships." *College & Research Libraries News*, v. 62 no.7, July/August 2001, pp. 720-22.

Germain, Carol Anne. "99 Ways to Get Those Feet in the Door." *College & Research Libraries News*, v. 61 no. 2, February 2000, pp. 93-96.

BOOK CHAPTERS

Rath, Logan., and Carol Anne Germain. "The Doctorate: The Next Educational Step in Librarianship". In *Thriving as a Mid-Career Librarian: Identity, Advocacy, and Pathways!* Eds, Brandon West and Eliza beth Galoozis (Chicago, IL: ACRL. 2023). Pp. 61-76.

Germain, Carol Anne. "In Search Of Movie Specifics." In *Information Literacy through the Streets of Hollywood*, Eds. Gerald T. Burke and Carol Anne Germain. (Pittsburgh, PA: Library Instruction Publications. 2011) pp. 53-56.

Germain, Carol Anne. "The Movies And Research." In *Information Literacy through the Streets of Hollywood*, Eds. Gerald T. Burke and Carol Anne Germain. (Pittsburgh, PA : Library Instruction Publications. 2011) pp. 57-60.

Germain, Carol Anne. "Personal Privacy In The Information Age." In *Information Literacy through the Streets of Hollywood*, Eds. Gerald T. Burke and Carol Anne Germain. (Pittsburgh, PA : Library Instruction Publications. 2011) pp. 61-64.

Germain, Carol Anne. "Searching the World Wide Web for Film-Related Information." In *Information Literacy through the Streets of Hollywood*, Eds. Gerald T. Burke and Carol Anne Germain. (Pittsburgh, PA: Library Instruction Publications. 2011) pp. 65-68.

Germain, Carol Anne. "From Acorn to Oak: Transforming a Novice into an Expert." In *The Librarian's Career Guidebook*. Ed. Priscilla K. Shontz.(Lanham, MD: Scarecrow Press, 2004.) pp. 325-331.

Germain, Carol Anne. "Visualizing the Internet." In *Empowering Students II: Teaching Information Literacy Concepts with Hands-on and Minds-on Activities* Eds. Carol Anne Germain and Deborah Bernnard. (Pittsburgh, PA : Library Instruction Publications, 2004) pp. 135-138.

Germain, Carol Anne. "Plagiarism Detectives." In *Empowering Students II: Teaching Information Literacy Concepts with Hands-on and Minds-on Activities*. Eds. Carol Anne Germain and Deborah Bernnard. (Pittsburgh, PA : Library Instruction Publications, 2004) pp. 145-148.

Germain, Carol Anne. "Primary vs. Secondary Resources." In *Teaching Information Literacy Concepts: Activities and Frameworks From the Field*. Eds. Trudi E. Jacobson and Timothy H. Gatti. (Pittsburgh, PA : Library Instruction Publications, 2001) pp. 147- 148.

Germain, Carol Anne. "Let's Play Telephone" In *Teaching Information Literacy Concepts: Activities and Frameworks From the Field*. Eds. Trudi E. Jacobson and Timothy H. Gatti. (Pittsburgh, PA : Library Instruction Publications, 2001) pp. 95- 96.

Germain, Carol Anne. "Who's the Scholar Behind that Website?: Evaluating Website Authors." In *Teaching Students to Evaluate Internet Resources*. Ed. Trudi E. Jacobson. (Pittsburgh, PA : Library Instruction Publications, 2000) pp. 115-122.

CONFERENCE PROCEEDINGS

Chen, Yu-Hui, Carol Anne Germain and Abebe Rorissa. "An Analysis of Formally Published Usability and Web Usability Definitions." *Thriving on Diversity - Information Opportunities in a Pluralistic World*. November 6-11, 2009. Annual Meeting Contributed Papers 2009, The American Society for Information Science & Technology (ASIST). (Peer-reviewed) Vancouver, British Columbia, Canada. (Research and writing shared equally)

Xu, Lijuan and Carol Anne Germain. "Are Reference Librarians Facing Extinction?: The Implication of Information Literacy Programs and Use of Networked Resources." *Knowledge Navigation and Library Services: The Proceedings of the First International Library Forum*. July 2002. First Shanghai International Library Forum. pp. 242-246. (Research and writing shared equally)

Bryant, Dale and Carol Anne Germain. "Assessing Academic Information Technology Interfaces in Light of Both Findings from Cognitive Research and Pedagogical Experience with Interfaces." 9th Annual SUNY FACT Conference on Instructional Technologies. May 30-June 1, 2000. University at Buffalo. pp.28-30. (Research and writing shared equally)

EDITORIAL BOARDS

Journal of Library Administration & Management Section (JLAMS), co-editor, 2016-2019.
Public Services Quarterly, Marketing Column editor, 2005- 2012.

REVIEWS

Journal of Web Librarianship peer reviewer, 2014-.
Human Technology: An Interdisciplinary Journal on Humans in ICT Environments, peer reviewer, 2013.
American Reference Books 2004 - 2007.

Independent Book Publishers Association, Benjamin Franklin Awards
Best New Voice, Children and Young Adult Fiction, 2014, 2017, 2021-2024.
Best New Voice Non Fiction, Reviewer, 2007, 2013, 2016.
Best New Publisher Reviewer. 2010, 2012, 2008.
Reference Monographs Reviewer, 2011, 2015, 2018, 2020.
Career Monographs, Reviewer, 2009.
Cookbooks, Reviewer 2019

PRESENTATIONS

WORKSHOPS

"Information Architecture: Methods to Engage Users." Computers in Libraries 2019 Annual Conference, Arlington, VA. Mach 25, 2019. With Yu-Hui Chen.

"New York State Fully Funds Its Libraries! Or How to Spot Fake News."

- Capital District BOCES. Albany, New York, September 27, 2017.
- Mohawk Valley Library Association/ Southern Adirondack Library System /Upper Hudson Library System. Schenectady, New York, May 4, 2017.

"Time for Redundancy." Capital Region BOCES with Joyce Miller, Barbara Norelli, Amy Pass. Albany, New York. February 7, 2017.

"Creative Energies for Library Programming."

- Capital Area Library Assistants with Laurie Dreyer. Albany, New York, November 12, 2015 (Invited).
- State University of New York Librarians Association Annual Conference with Laurie Dreyer. Purchase, New York. June 3-5, 2015.

"What They Want: Improve Your Website Through Usability Testing." Capital District Business Librarians Group Colonie, New York. February 23, 2012. Presentation with Yu-Hui Chen (Invited)

"What Do They Do When They Get There? Understanding How Patrons Interact With Your Web Site Through Usability Testing." Capital District Business Librarians Group with Yu-Hui Chen. Colonie, New York. March 10, 2011. Presentation with Yu-Hui Chen (Invited).

"Web Usability: A Long but Worthy Journey." State University of New York Librarians Association Annual Conference with Yu-Hui Chen. Brockport, New York. June 16-18, 2010.

"Seeing Your Name in Print." New York Public Research Library with Trudi E. Jacobson. New York, New York. August 17, 2007. (Invited)

"Out on a Limb with Standard #5." State University of New York Librarians Association Annual Conference (SUNYLA), Geneseo, New York. June 14-16, 2006. Continuing Education Workshop. (Invited)

"Practices for Mentorship Programs." State University of New York Librarians Association Annual Conference with Wil Prout. Cortland, New York. May 25-27, 2004. (Invited)

"Getting Those Adirondack Paws into Your Library." Mohawk Valley Library System. Northville, New York. September 4, 2003. (Invited)

"Do the Write Thing!" State University of New York Librarians Association. Stony Brook, New York. June 4, 2003. (Invited)

"Open the Doors and Let Them In!"

- Chautauqua-Cattaraugus Library System Prendergast Library, Jamestown, New York. May 7, 2003. (Invited)
- NYLINK, Albany, New York. March 21, 2003. (Invited)

"The Dreaded Dossier: Making it Less Painful." State University of New York Librarians Association Annual Conference, Buffalo, New York. Presentation with Gerald Burke. June 5, 2002. (Invited)

"Marketing Your Library."

- Rochester Regional Research Council, Fairport, New York. April 23, 2002. (Invited)
- South Central Research Library Council, Ithaca, New York. December 7, 2001. (Invited)

"There's \$\$\$ Out There for You: Writing Personal Grants."

- 2009 New York State Library Assistants Association (NYSLAA) Conference. Russell Sage College, Troy, New York. Presentation with Gerald Burke. June 12, 2009 (Invited)
- Rochester Regional Research Council, Fairport, New York. November 2, 2001. (Invited)
- "Getting Tenure: Making the Most Out of What You Do." State University of New York Librarians Association Annual Conference, Corning, New York. With Suzanne Irving. June 6, 2001. (Invited)
- Capital District Business Librarians Group, Colonie, New York. Presentation with Gerald Burke. March 27, 2001. (Invited)
- State University of New York Librarians Association Annual Conference, Brockport, New York. Presentation with Gerald Burke. June 21-23, 2000.

PRESENTATIONS

"Emerging Strategies for Sharing Resources and Tools with Faculty, Students, and Researchers to Strengthen Data Management Practices," Conference on Instruction & Technology (CIT) SUNY, Oswego. With Jill Cofield, Emily Kilcer, and Lauren Puzier. (June 2, 2022).

"EDTrends - Media literacy" EDTrends - School of Education (University at Albany), School of Education (University at Albany). With Bernard Bott, Donna McAndrews, and Maura Nichol, (April 14, 2021). Virtual Session.

"How Libraries Help Make Your Data Management as Easy as Pie," CLRC 2021 Annual Conference, CLRC, Syracuse, NY. With Jill Cofield, Emily Kilcer, and Lauren Puzier (October 21, 2021). Virtual Session.

"Hang on to your rights (author rights!): a survey of author rights services on library websites" SUNYLA 2021 Annual Conference, State University of New York Librarians Association (SUNYLA), With Emily Kilcer, and Lauren Puzier (June 17, 2021). Virtual Session.

"Building Synergy between the Institutional Repository and Scholarly Communication," Vision for the Future: Open and Accessible 2021, Eastern New York Association of College and Research Libraries Chapter (ENY/ACRL), With Emily Kilcer, and Lauren Puzier (May 19, 2021). Virtual Session.

"Taking Campus Initiatives to Heart," State University of New York Librarians Association (SUNYLA) Annual Conference 2020 State University of New York Librarians Association, Virtual Conference. With Yu-Hui Chen (June 18, 2020). Virtual Session.

"How Can Theory Help Us Be Better Librarians? A Panel Discussion," SUNYLA 2021 Annual Conference, SUNYLA, Online. (June 16, 2021). With Amy VanScoy. Invited work.

"LIS and ISSL at the University at Albany," MLIS Career Fair - Career Exploration in Librarianship and Mentoring (CEILAM) program, University of Rochester. Williams-Hart, Tiffany, and Shannon Mersand,

(August 20, 2020). Virtual Session.

"Teaching a Hybrid/Blended Course with Reduced Classroom Meetings." Institute for Teaching, Learning and Academic Leadership (ITLAL), University at Albany, Albany, New York.. With Gina Giuliano, Jennifer Manganello, and Nancy Roberts. (July 8, 2020). Virtual Session.

"COVID-19 is a Hoax!!! Or How to Spot Fake News." Capital Region BOCES - School Library System, Albany, New York. May 12, 2020. Virtual session.

"Web Usability and its Evolving Definition." College of Emergency Preparedness, Homeland Security, and Cybersecurity Brown Bag. University at Albany, Albany, New York. January 24, 2020.

"Academic Libraries and Patrons with Special Needs." Bridging the Gap: Preparing High School Special Needs Students for Success in College. Capital District Library Council, Albany, New York. January 14, 2020. With Jeff Goldstein, Carolyn Malloch, and Christina Hess Al-Junaid. (Panel).

"How Videos in an Online Course Help Students to be More Successful." ITS Tech Expo. University at Albany. August 20, 2019.

"Money for College." Mohonasen High School, Schenectady, New York.
January 7, 2020. (2 sessions)
December 17, 2018. (2 sessions)

"A Sweet Change with Addressing Plagiarism." State University of New York Librarians Association (SUNYLA) Annual Conference. June 13, 2019. Poster Session.

"Reference, Instruction, and Outreach (RIO) Interest Group: Services and Resources for Special Needs Students." Capital District Library Council, Albany, New York. May 9, 2019. With Kerrie Burch.

"Information Architecture: Methods to Engage Users." Computers in Libraries 2019 Conference, Arlington, VA. March 25, 2019. With YuHui Chen.

"Reference, Instruction, and Outreach (RIO) Interest Group: Framework for Information Literacy for Higher Education." Capital District Library Council, Albany, New York. January 10, 2019. With Mandy Babirad, Trudi Jacobson, and Johanna Nackay.

"Symposium on Preparing Students for College Level Research 2.0: Academic Librarian Panel." Capital District Library Council and the Questar III School Library System, Castleton, New York. November 27, 2018. With Marisa Gitto and Amy Pass.

"Usable & Helpful Tutorials for International Students." Computers in Libraries 2018 Annual Conference, Washington, DC. April 19, 2018. With Yu-Hui Chen.

"Girls in STEM" University at Albany, Albany, New York. March 24, 2018. Panel Session.

"Spotting Fake News." East Greenbush Library. East Greenbush, New York. August 24, 2017.

"New York Academic Libraries as Part of the NYLA Sustainability Initiative." State University of New York Librarians Association (SUNYLA) Annual Conference. Stony Brook, New York, June 14-16, 2017. Poster with Roger Reyes.

"New York Academic Libraries as Part of the NYLA Sustainability Initiative." ENY/ACRL Spring Conference, Siena College. Loudonville, New York, May 23, 2-17. Poster with Richard Naylor.

"Hot Button Information Issue: Fake News." Hudson Valley Community College Professional Development Day. Troy, New York, May 15, 2017.

"If We Could Program the Way We Want to..." State University of New York Librarians Association (SUNYLA) Annual Conference. Binghamton, New York, June 8-10, 2016. Presentation with Amanda Lowe.

"So You Think You Know Libraries?: Information Professionals Across Tracks." Information Studies Student Association (ISSA). Albany, New York, November 10, 2015.

"Hot Topics in Academic & Special Libraries! Repurposing Library Spaces." New York Library

Association (NYLA) Annual Conference. Lake Placid, New York, October 21 -24, 2015. Breakout Sessions.

“Exploring New Territory for Collective Impact.” Archives and Library Leadership Network of New York City, METRO New York, New York, November 10, 2014. Panel session.

“Librarian Speakers' Panel.” Student Chapter of the American Library Association - University at Albany (SCALA). Albany, New York, October 28, 2014. Panel session.

“Starting Down the Path of Quality Library Instruction – First Year Library Experiences that Work throughout College.” ENY/ACRL Spring Conference, Oswego, New York. May 19, 2014.

“Opportunity for a Unique Population: The 1st Year Experience for EOP Students.” ENY/ACRL Spring Conference, Oswego, New York. May 19, 2014.

“Poster Poster.” University Libraries Professional Activities Committee. May 6, 2014. With Wendy West and Gerald Burke.

“CyberTour: Web Design & Usability.” *Computers in Libraries*. Washington, DC, April 8, 2014. With Yu-Hui Chen.

“The Right Mix: Connecting Students to Library Resources.” Cengage Learning: Gale Geek Series. Webinar. January 10, 2014.

“Marketing Academic Library Resources: The Good, the Bad and the Ugly.” 33rd Annual Charleston Conference, Charleston, South Carolina. Presentation with Nadir Qaimari. November 6-9, 2013.

“Faculty, Students, & Library Instruction: The Quest for Usage.” State University of New York Librarians Association Annual Conference. Buffalo, New York. Panel Session with Nanette Frost, Jennifer Ryan, Kristin Cangialosi, and Stacey Knibloe. June 12- 14, 2013.

“Digital Keys, Dancing Pigs Problem, Emoji – IL Fox Needs Your Expertise.” State University of New York Librarians Association Annual Conference. Buffalo, New York. Poster Presentation with Tor Loney and John Pardavila. June 12- 14, 2013.

“IL Fox – The Information Literacy Virtual Toolkit – Research Process.” State University of New York Librarians Association Annual Conference. Buffalo, New York. June 12- 14, 2013. Presentation with Tor Loney and John Pardavila.

“IL Fox: Research for an Information Literacy Virtual Toolkit .” SUNY FACT Conference on Instructional Technologies, SUNY Institute of Technology, Utica, New York. May 21-24, 2013. Presentation with Tor Loney and John Pardavila.

“IL Fox – The Virtual Toolkit for Information Literacy Initial Research.” New York Librarians Association Annual Conference, Saratoga, New York. November 7-9, 2012. Presentation with Tor Loney and John Pardavila.

“Maintaining Persistent Scholarship: An Analysis of the Accessibility Rates of Cited URLs in Doctoral Dissertations.” State University of New York Librarian Association (SUNYLA) Annual Conference. New York, New York. June 5-8, 2012. Poster session.

“CitationFox: The Sly Way of Meeting Citation Needs.” Vermont Library Association (VLA) Annual Conference. Burlington, Vermont. May 22, 2012. Presentation with John Pardavila.

“Plagiarism 101: Lesson Plans for Minimizing Student Cheating.” Columbia High School Faculty. East Greenbush, New York. February 6, 2012. (Invited).

“SMART Membership/Flash Talks: CitationFox.” New York Library Association (NYLA) Annual Conference. Saratoga Springs, New York. Nov 2-5, 2011. Presentation with John Pardavila and Daryl Bullis.

“Rocking Success with Littles.” New York Library Association (NYLA) Annual Conference. Saratoga Springs, New York. Nov 2-5, 2011. Poster session.

“CitationFox: The Citation Tool that Rocks!” New York Library Association (NYLA) Annual Conference. Saratoga Springs, New York. Nov 2-5, 2011. Poster session with John Pardavila and Daryl Bullis.

"Big Rewards with Littles." State University of New York Librarian Association (SUNYLA) Annual Conference. Plattsburgh, New York. June 15-17, 2011.

"CitationFox: The Sly Way of Meeting Citation Needs." State University of New York Librarian Association (SUNYLA) Annual Conference. Plattsburgh, New York. June 15-17, 2011. Poster session with John Pardavila and Daryl Bullis. (Voted Best Poster).

"Easy Usability Testing: Card Sorting Tips." Annual Meeting of Computers in Libraries. Washington DC. March 20-23, 2011. Presentation session with Yu-Hui Chen.

"Mentoring through Transitional Change." New York Library Association Annual Conference. Saratoga, New York. November 3-6, 2010. (Invited).

"Stories Left Behind: Decoding our Libraries' Whiteboards." New York Library Association Annual Conference. Saratoga, New York. November 3-6, 2010. Poster session with Alena Kryukovskaya and Greg Bobish.

"Information in Today's World." University at Albany Great Dane Beginnings. August 27, 2010. Presentation with Greg Bobish, Irina Holden, and Trudi Jacobson.

"Funding Opportunities and Travel Expense Guideline." University Libraries, University at Albany. May 20, 2010. Presentation with Anna Radkowski-Lee.

"Usability & Libraries." Annual Meeting of Computers in Libraries. Arlington, Virginia. April 12-15, 2010. Presentation session with Yu-Hui Chen.

"An Analysis of Formally Published Usability and Web Usability Definitions." Annual Meeting of the American Society for Information Science & Technology (ASIST). Vancouver, British Columbia, Canada November 6-11, 2009. Paper presentation with Yu-Hui Chen, Carol Anne Germain, and Abebe Rorissa.

"A Holistic Approach to Defining Web Usability." American Library Association (ALA) Annual Conference, Chicago, Illinois July 9-15, 2009. Poster session with YuHui Chen and Abebe Rorissa.

"Writing: You Can Do It." University Libraries Professional Activities Committee. May 26, 2009. Presentation session with Trudi Jacobson and Mary Van Ullen. (Invited)

"Usability/Web Usability Definitions: A Further Exploration." Fourth Annual New Trends in Informatics Research (NTIR), College of Computing and Information Studies, University at Albany. April 17, 2009. Poster session with YuHui Chen and Abebe Rorissa.

"Promoting Good Web Usability through Clear Policies/Standards/Guidelines." Association of College and Research Libraries Conference, Seattle, Washington. March 12-15, 2009. Panel session with YuHui Chen.

"Behind the Virtual Curtain: Practices for Academic Library Web Site Usability." New York Library Association Annual Conference. Saratoga, New York. November 5-8, 2009. Poster session with YuHui Chen.

"Best Practices in General Education Assessment." Annual Seminar on Academic Assessment, 2008. University at Albany, Albany, New York. October 30, 2008.

"Web Usability: A Large but Worthwhile Task." American Library Association (ALA) Annual Conference, Anaheim, California. June 27-July 1, 2008. Poster session with YuHui Chen.

"Web Usability in Academic Libraries – The Next Step." Third Annual New Trends in Informatics Research (NTIR), College of Computing and Information Studies, University at Albany. May 2, 2008. Poster session with YuHui Chen.

"Reviewing Grants 101." Council of Women's Groups, University at Albany. January 24, 2008.

"Web Usability in Academic Libraries – The First Leg." Second Annual New Trends in Informatics Research (NTIR), College of Computing and Information Studies, University at Albany. April 27, 2007. Presentation with YuHui Chen.

"For the Marketing Neophyte." College of Computing and Information Studies, University at Albany, November 14, 2006.

"Building Publicity and Branching Out with Bulletin Boards." New York Library Association Annual Conference. Saratoga, New York. November 1-4, 2006 Poster session with Elaine Lasda Bergman.

"The Write Stuff – Seeing Your Name in Print"

- Professional Activities Committee, University Libraries, March 9, 2007.(Invited)
- New York Library Association Annual Conference. Saratoga, New York. November 1-4, 2006. Presentation with Trudi Jacobson. (Invited).

"New Growth for Old Tools: Branching out with New Ideas for Bulletin Boards." State University of New York Librarians Association Annual Conference (SUNYLA), Geneseo, New York. June 14-16, 2006. Poster session with Elaine Lasda-Bergman.

"From Acorn to Oak: Transforming a Novice into an Expert." State University of New York Librarians Association Annual Conference (SUNYLA), Geneseo, New York. June 14-16, 2006. Poster session.

"Helping Support Staff Branch Out." State University of New York Librarians Association Annual Conference (SUNYLA), Geneseo, New York. June 14-16, 2006. Poster session with Wendy West.

"Sprouting Professional Ideas with Poster Sessions." University Libraries Professional Activities Committee. February 23, 2006. Poster session with Wendy West, Gerald Burke, Brenda Hazard, and Jane Kessler.

"IFW Dos and Don'ts." Initiatives for Women. University at Albany. With Sydney Allen. January 31, 2006; February 7, 2006.

"The Personal Touch to Writing Personal Grants." Council of Women's Groups, University at Albany. Presentation with Gerald Burke. January 12, 2006. (Invited)

"Marketing Foundations for One-on-One Service." New York Library Association Annual Conference, Buffalo, New York. October 26-29, 2005. Poster session with Elaine Bergman

"Teaching Your Students to Use the Library." Center for Excellence in Teaching and Learning (CETL), University at Albany. Presentation with Alexander Gyamfi. October 20, 2005. (Invited)

"Plagiarism Solutions." Center for Excellence in Teaching and Learning (CETL), University at Albany. Presentation with Clarence McNeil. October 19, 2005. (Invited)

"Teaching the Aleph OPAC." State University of New York Aleph Users' Group (SUNYAUG). Oneonta, New York. October 14, 2005. (Invited)

"Information Literacy Outside Library Borders: Collaborative Efforts to Make IL a Campus-Wide Initiative." SUNYLA Annual Conference, New Paltz, New York. Presentation with Trudi Jacobson. June 8-10, 2005.

"Information Literacy through the Streets of Hollywood." SUNYLA Annual Conference, New Paltz, New York, June 8-10, 2005. Poster session with Gerald Burke.

"Looking for Dream Street and other Non-Mainstream Films." SUNYLA Annual Conference, New Paltz, New York, June 8-10, 2005. Poster session with Wendy West.

"Working the Avenues on Campus to Get One-on-one with Patrons." SUNYLA Annual Conference, New Paltz, New York, June 8-10, 2005. Poster session with Elaine Lasda Bergman

"Forty Years of Technology with SUNYLA" panel. SUNYLA Annual Conference, New Paltz, New York, June 8-10, 2005. (Invited)

"Luring Them into Your Library." Vermont Library Association Annual Conference, Burlington, Vermont. May 24-25, 2005. (Invited)

"Mentoring at the University Libraries." University Libraries, May 19, 2005. Presentation with Jean Guyon. (Invited)

"Marketing 101 for One on One." ENY/ACRL Spring Conference, Albany New York. May 16, 2005. Poster session with Elaine Lasda Bergman.

"Plagiarism: What is it/ How Not to do it." University at Albany Office of Academic Support Services. Albany, New York. February 15, 2005. (Invited)

"Marketing Reference." New York Library Association Annual Conference. Rochester, New York. Presentation with Barbara Beverly and Dawn Borgeest. October 20-23, 2004. (Invited)

"High Traffic Reference." University at Albany School of Information Science and Policy –ISP 605, October 7, 2004; March 9, 2005. (Invited).

"The Essential Altruist." University at Albany School of Information Science and Policy – Public Libraries ISP 666. Albany, New York. Presentation with Karen Cannell. April 27, 2004. (Invited)

"Publish or Perish." University Libraries with Gregg Sapp. March 24, 2004. (Invited)

"Ideas for Teaching Information Literacy." Center for Excellence in Teaching and Learning (CETL), University at Albany. Presentation with Deborah Bernnard, Timothy Gatti and Trudi Jacobson. March 18, 2004. (Invited)

"From Competencies to Competence."

- o Vermont Library Association Annual Conference, Burlington, Vermont. May 16-17, 2006. (Invited)
- o New York Library Association Annual Conference. Saratoga, New York. November 5-8. (Invited)
- o Suffolk County Librarians Association. Suffolk County Community College, Selden, New York. October 11, 2002. (Invited)
- o Association of Proprietary Colleges Conference, Albany, New York. January 17, 2002. (Invited)

"NYLA and the NYLA Annual Conference in Saratoga Springs, NY." School of Information Science and Policy Student Chapter of ALA. Albany, New York. October 30, 2003. (Invited)

"Getting Business for Your Business Resources and Services." Capital District Business Librarians' Annual Breakfast Meeting. Loudonville, New York. Presentation with Jane Kessler. October 6, 2003. (Invited)

"Your Voice in Information Literacy." State University of New York, College of Agriculture and Technology, Cobleskill, New York. September 24, 2003. (Invited)

"Roundtable on the SUNY Information Management General Education Competency." State University of New York Librarians Association. Stony Brook, New York. Presentation with Daniel Kinney. June 4-6, 2003. (Invited)

"Drumming Up Business for Your Business Resources and Services" State University of New York Librarians Association. Stony Brook, New York. Poster Session with Jane Kessler and Mary VanUllen. June 4-6, 2003.

"In Other Words..." State University of New York, College of Agriculture and Technology, Cobleskill, New York February 28, 2003. (Invited)

"Personal Grants: How to Write Grants to Support Professional Success." University Libraries, Albany, New York. Presentation with Gerald Burke. January 9, 2003.

"Hot Off the Presses!" New York Library Conference, Buffalo, New York. Poster Session with Jane Kessler. October 26, 2002.

"Developing Assignments with Library Resources." Center for Excellence in Teaching and Learning (CETL), University at Albany, Albany, New York. Presentation with Trudi Jacobson. September 25, 2002; February 20, 2003.

"EXTRA, EXTRA, Read All About It." State University of New York Librarians Association Annual

Conference, Buffalo, New York. Poster Session with Jane Kessler. June 5-7, 2002.

“Virtually New York: Databases and E-Journals Organized and Available on the Web.” Researching New York 2000, Albany, New York. November 17, 2000. (Invited)

“Getting Those Feet in the Door.” New York Library Association Annual Conference, Saratoga, New York. November 1-3, 2000.

“Using the Data: From Survey to Action.” New York Library Association Annual Conference. Saratoga, New York. Presentation with Bruce Robertson. November 1-3, 2000. (Invited)

“Assessing Academic Information Technology Interfaces in Light of Both Findings from Cognitive Research and Pedagogical Experience with Interfaces.” Conference on Instructional Technology. University at Buffalo, Buffalo, New York. Presentation with Dale Bryant. May 30 - June 1, 2000.

“What Drives Me Nuts Drives My Research.” School of Information Science and Policy, University at Albany. Albany, New York. March 29, 2000. (Invited)

“The Face of Software: A Critical Look at Interfaces and Instruction.” Conference on Computing in the Disciplines, 2nd Annual Educational Technology Summit. Suffolk County Community College. Brentwood, New York. Presentation with Dale Bryant. March 3-4, 2000.

“1999 ACRL Institute for Information Literacy.” Capital District Library Council’s Forum on Library Instruction. University at Albany. Panel discussion. Albany, New York. November 12, 1999.

“Are We Overlooking Our Most Vital Resource?: Building Librarian/Student Partnerships.” Eastern New York Chapter Association of College & Research Libraries, Fall Conference, Siena College. Loudonville, New York. October 18, 1999. (Invited)

“99 Ways to Get Those Feet in the Door.” State University of New York Librarians Association Annual Conference, Adirondack Community College. Queensbury, New York. Poster Session. June 16-18, 1999.

“Don’t Get Caught up in the Web.” University at Albany School of Information Science and Policy - User Education, June 15, 1998; March 15, 2000; March 26, 2002; March 25, 2003, March 23, 2004. Guest Lecturer.

“Librarians in Partnership.” State University of New York Librarians Association Annual Conference, Fredonia, New York. Poster Session with Candace Merbler. June 3-5, 1998.

“Teaching in the Electronic Environment: Getting Their Attention!” State University of New York Librarians Association Annual Conference, Fredonia, New York. June 4, 1998.

TEACHING

University at Albany

INF 711-INF 714 *PhD Research Seminar Series*

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Fall 2024, Spring 2025.

IST 666 *Marketing & Programming in Information Agencies* (Developed course)

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Fall 2024, co-instructor.

INF 100x *Information in the 21st Century*, (formerly IST, ISP)

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Honors section, fall 2024.
Fall 2007 – fall 2011, 2017-2023.
Spring 2019-2024.
Spring 2007, co-instructor

IST 601 *The Information Environment*

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Fall 2005, 2016 (ISP 601), 2020-2023; summer 2009, 2010, 2012, 2014, 2023, spring 2016

- Class project 2014 - *Library Programs² Symposium*

IST 617 *Academic Libraries*

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Winter 2023, 2025 (virtual)

IST 605 *Information Sources and Services* (online)

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Spring 2018-2021; summer 2018-2022; fall 2019-2021.

IST 614 *Administration of Information Agencies*

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Fall 2015- fall 2019. (Fall 2016/2018/2019 online)

IST 666 *Library Programing* (Developed course)

College of Engineering and Applied Sciences
Summer 2015, summer 2016

- Class project 2015 – *Second Annual Library Programs² Symposium* (Received the Excellence in Community Partnerships Award, Department of Information Studies)
- Class project 2016 – *Third Annual Library Programs² Symposium*

UNL 304 *Digital Professionalism* (Developed course)

University Libraries
Spring 2015, fall 2015

UNL 205 *Information Literacy* (Co-developed course)

University Libraries
Fall 2000 – spring 2015

ISP 469 *Independent Study – Undergraduate*

College of Computing and Information, 2004 – 2012, spring 2015, fall 2016.

IST 523 *Fundamentals of Information Technology*

College of Computing and Information
Summer 2007, 2008, 2011.

IST 395 *Internet Practicum*

College of Computing and Information
Spring 2010- fall 2011.

UNI 390 *University-sponsored Internship- Undergraduate*

Interdisciplinary Studies
Summer 2010

GLS 697 *Directed Readings – Graduate*

Spring 2009

HUM 599 *Topics in Humanistic Studies- Graduate*

Spring 2009

IST 649 *Information Literacy Instruction. Theory and Technique*

College of Computing and Information
Spring 2006

ISP 499z *Senior Seminar*

College of Computing and Information
Spring, fall 2004; summer 2005

Faculty Advisement: Seventh Annual Undergraduate Research Conference, Project Advisor. Mark Nelson, "Libraries and Librarianship of the Late Victorian Era. April 17-18, 2010.

IST 669 *Independent Study – Graduate*

College of Computing and Information
Fall 2010, spring 2016, 2017, 2019-. (all Semesters)

IST 678 *Internship Information Science*

College of Emergency Preparedness, Homeland Security, and Cybersecurity
Fall 2020-. (all semesters)

NYLA Library Assistant / Technician Training Program

Reference/ Information Literacy Module.

New York Library Association, June 2018.
Ossining Public Library, September 2017.
Mid-Hudson Library System, January 2014.
Upper Hudson Library System, January 2014.
University at Albany, April 2012.
Ulster County Community College, September 2008; May 2010, May 2011
Schenectady County Community College, June 2007; June 2008; June 2009.

CONSULTING

Institute of Museum and Library Services (IMLS): 2015 Sparks! Ignition Grants for Libraries, evaluation panel reviewer.

Rochester Regional Library Council (RRLC) National Library Week "Library of the Year" Award, reviewer, 2012, 2013.

Brighter Choices Charter School (BCCS), Albany, New York. Created instructional manual for cataloging BCCS library materials. December 2007-March 2008.

Evaluation Panel Reviewer for the U.S. Dept of Education, Office of Elementary and Secondary Education Grant Review: Improving Literacy through School Libraries, April 2005.

University of Buffalo School of Informatics. Information Science Undergraduate Program. March 24-25, 2005. Buffalo, New York.

Upper Hudson Library System. Marketing Libraries. April 10, 2003. Albany, New York.

Lucy Scribner Library. Information Literacy Credit Courses. November 8, 2002. Skidmore College, Saratoga, New York.

GRANTS

"INITIATIVES FOR WOMEN SUMMER CELEBRATION." United Auxiliary Service, University at Albany. 2022-\$600; 2019-\$500.; 2018-\$700; 2017-\$600; 2016-\$600; 2015-\$600; 2014-\$600; 2013-\$500.; 2011-\$500; 2009-\$500; 2008-\$500; 2007-\$500; 2006-\$500.
Funds used for annual Summer Celebration Ceremony.

THIRD ANNUAL "LIBRARY PROGRAMS² SYMPOSIUM" United Auxiliary Service, University at Albany, \$1000. with College of Engineering and Applied Sciences Information Studies graduate course (IST 666) project. Funding for event catering.

SECOND ANNUAL "LIBRARY PROGRAMS² SYMPOSIUM" United Auxiliary Service, University at Albany, \$1000. with College of Engineering and Applied Sciences Information Studies graduate course (IST 666) project. Funding for event catering.

"LIBRARY PROGRAMS² SYMPOSIUM" State University of New York Librarians Association (SUNYLA), \$500. With Joelle Adler, Bricanna Chillious, Laurie Dreyer and Anne Matusiewicz – College of Computing and Information graduate course (IST 601) project. Funding for event promotional materials.

"LIBRARY PROGRAMS² SYMPOSIUM" United Auxiliary Service, University at Albany, \$700. With Joelle Adler, Bricanna Chillious, Laurie Dreyer and Anne Matusiewicz – College of Computing and Information graduate course (IST 601) project. Funding for event catering.

"EMPIRE COLLABORATION CONFERENCE 2014." United Auxiliary Service, University at Albany. \$1000. Breakfast presentation with Gregory Maguire.

"IL FOX – THE VIRTUAL TOOLBOOK FOR INFORMATION LITERACY INITIAL RESEARCH." The State University of New York (SUNY), Office of the Provost. Innovative Instruction Technology Grants (IITG). 2012 - \$10,000. Funds for research for the creation of an online information literacy dictionary/encyclopedia.

"PROMOTING AND HONORING GENDER AND RACIAL EQUITY."

University Commission for Affirmative Action.

1999/2000 - \$1500; 2000/2001 - \$1500; 2001/2002 - \$1525; 2002/2003 - \$1700; 2003/2004 - \$1500; 2004/2005 - \$1500.

Funds used for annual Bread & Roses Ceremony and awards.

"EASE THE ANXIETY." United Auxiliary Service, University at Albany.

September 1999 - \$400 Balloons and helium were purchased. "Welcome University Libraries" Outreach

"ACRL INSTITUTE FOR INFORMATION LITERACY, SUNY IMMERSION PROGRAM, TRACK II."

ACRL SUNY Immersion Program, Plattsburgh State University, Plattsburgh, NY.

July 31 - August 5, 1999 - \$750.00

"WELCOME AND OUTREACH LUNCHEON." United Auxiliary Service, University at Albany.

October 1999 - \$300

Grant funded annual "Welcome Luncheon" sponsored by the Council of Women's Groups..

NEW YORK STATE DEPARTMENT OF PARKS, RECREATION AND HISTORICAL PLACES

1992 - \$10,000

Wrote grant to purchase a major play system for the town park. Recruited and directed a volunteer crew which assembled the structure.

NEW YORK STATE DEPARTMENT OF ENERGY

1991 - \$26,000

Wrote and implemented the grant which provided new windows, a furnace and insulation for the Petersburg Veterans Memorial Hall. This edifice is the main resource for not-for-profit functions in the community.

PETERSBURGH PUBLIC LIBRARY

1990-1997 grants totaling over \$20,000

Reference materials, computer equipment and educational software were acquired from numerous grants and letter campaigns

AWARDS

- **Teresa Strozik SMART Award, SMART Section, New York Library Association.** Fall 2011.
- **American Library Association's Library Research Round Table Ingenta Research Award,** 2009.
- **American Federation of Teachers Robert G. Porter Scholarship,** 2008.
- **ASLS/NY3Rs (Academic and Special Libraries Section of New York Library Association/New York 3R's) Spirit of Librarianship Award,** 2006.
- **Friend of SUNYLA (State University of New York Librarians Association),** 2005.
- **Bread and Roses Award,** University at Albany, April 2005.
- **Janway/NMRT Excellence Award,** New York Library Association, October 2004.
- **2004 Excellence in Librarianship Award,** University at Albany.
- **Chancellor's Award for Excellence in Librarianship for 2003/2004,** State University of New York.
- **Initiatives for Women (IFW) Award.** May 2002.
- **Janice Newkirk Award.** Eastern New York Chapter American College & Research Libraries (ENY/ACRL). October 2001.
- **Dr. Nuala McGann Drescher Award.** United University Professions. Spring 2001.
- **Conference on Instructional Technologies Scholarship.** Spring 2000.
- **The Pritchard Award.** University Libraries, University at Albany. Spring 1999.
- **Dewey Fellowship.** New York Library Association. Fall 1998.

HONORS

- Recognized by a student recipients of the 2013 and 2018 President's Award for Outstanding Senior Award as a faculty member who supported the students' collegiate career.
- CitationFox Acknowledgements
 - *2012 MARS Best Free Reference Web Sites Emerging Technologies in Reference Section of the Reference and User Services Association (RUSA of ALA)
 - *PRIMO (Peer-Reviewed Instructional Materials Online) database
 - *MERLOT Multimedia Educational Resource for Learning and Online Teaching
- Invited to participate in the "Best Practices and Assessment of Information Literacy Programs Invitational Conference." Sponsored by the Association of College & Research Libraries,

Institute for Information Literacy. Atlanta, Georgia. June 11 – 13, 2002. Collaborative publication from this symposium: "Characteristics of Programs of information Literacy that Illustrate Best Practice: A Draft." *College & Research Libraries News*, v. 64 no. 1, January 2003, pp 32-35.

CONTINUING EDUCATION ACTIVITIES (SELECT)

- Attended online workshops on Brightspace, the University's new LMS. Exploring new tools to enhance instruction efforts., ITS and CATLOE, Albany, New York, United States, February 2023 - June 2023.
- Coordinated and attended several workshops focusing on the improvement of graduate student advisement. The intention of this effort promotes a better student experience and an increase in retention., Department of Information Sciences and Technology, Albany, New York, September 2022 - March 2023.
- Participated in the Designing for Online Learning Professional Development Series and worked one-on-one with Diane Hamilton to develop the SUNY ONLINE version of IST 601. Conducted a post course evaluation., OTL Connect, Albany, NY, April 2020 - March 2021.
- "bePress Training for Institutional Repository." University at Albany Libraries. June 15, 2016.
- "Fulbright Scholarship Workshop." University at Albany. March 10, 2016.
- "Title IX Training, Compliance & Investigations For Faculty & Staff." University at Albany. Chantelle Cleary, J.D. January 14, 2016.
- "Instructional Leadership Academy: Web-Enhanced Courses." Institute for Teaching, Learning & Academic Leadership, University at Albany. August 20 - 21, 2012.
- "Are You Ready to Try Clickers?: An ITLAL Workshop for New Adopters" Institute for Teaching, Learning & Academic Leadership, University at Albany. Kimberly Van Orman. July 31, 2012.
- "Fundamentals of Grantwriting." Robert O. Webster and Tamar Sayer. February 11, 2010
- "LIBGuides." University Libraries. With Jesus Alonso Regalado and John Pardavila. August 3, 2009.
- "Teaching Writing in the Disciplines More Effectively." Office for Sponsored Programs, University at Albany Office of the Provost & Executive Vice President for Academic Affairs, University at Albany, June 6-8, 2006.
- "Customer Service FISH." Office of Human Resources, University at Albany. June 1, 2006.
- "User Education and Information Literacy Forum", University Libraries January 19, 2006.
- "ISI Citation Indexes." University Library. July 20, 2004.
- "Overcoming Fears of Public Speaking." University at Albany. February 18, 2004.
- "Docutek." University Libraries. January 16, 2004.
- "ACRL/Harvard Leadership Institute." Harvard University, Cambridge MA, August 3 –8, 2003.
- "Introduction to XML." University Libraries, Interactive Media Center. November 12, 2001.
- "Developing Image Maps for Web Pages, University at Albany." University Libraries, Interactive Media Center. October 10, 2001.
- "Collaborative Skill Building Workshop." Center for Women in Government. June 22, 2001.
- "Fighting Fires without Burning Bridges." The Negotiation Skills Company, Inc. May 22-23, 2001.
- "Grading Students." Center for Excellence in Teaching and Learning, (CETL), University at Albany. September 5, 2000.
- "Education, Student Empowerment, and Teaching Techniques." University Libraries. Presented by Kyzyl Fenno-Smith, Baruch College. August 3, 2000.
- American Research Libraries (ARL) Facilitation Retreat. University at Albany. January 20-21, 2000.
- "Institute for Information Literacy Immersion '99." Association of College & Research Libraries. July 31-August 5, 1999.

PROFESSIONAL SERVICE

COLLEGE OF EMERGENCY PREPAREDNESS, HOMELAND SECURITY, AND CYBERSECURITY COMMITTEES

APPOINTED COMMITTEES

- Search Committee, Art/GDD Assistant Professor, 2024-
- Leadership Team, 2022-
- JEDI, 2023-
- Scheduling Committee, 2021-
- Search Committee, Informatics/ Cybersecurity Assistant Professor, 2021.

UNIVERSITY SERVICE

- Initiatives for Women, 2002-
 - Summer Celebration Committee, 2005-
 - Award Selection Committee, 2002-, Co-chair 2004-2006, 2008-
- FACT2 Award Committee, 2022.
- President's Award for Leadership, Academic Leadership Award, 2016-2022.
- Council on Promotions and Continuing Appointments (CPCA), 2017- 2020.
- New York Library Association Student Chapter, Faculty Advisor, 2015-2020.
- ALA Accreditation Working Committee, 2018-2019.
- Dialogue in Action Series, Office of Diversity and Inclusion, 2013- 2015.
- Office of Diversity and Inclusion, Diversity Transformation Award Advisory Committee, 2013- 2015.
- University General Education Committee, 2012- 2014.
- University at Albany Task Force on Undergraduate Writing, 2006-2007.
- Subcommittee on Institutional Services and Business Practices, 2006.
- Bread & Roses Selection Committee, 2006, 2007.
- University Academic Council, Committee on Admissions & Academic Standing. 2000-2002.
- Taking Our Daughters to Work Day, Volunteer. April 1999, 2000, 2002-2005.
- Academic Fairs/Campus Life Open House. 1999; 2000; 2005 -
- Alumni Weekend, Educational Fair; Volunteer. April 1999.
- Middle States Steering Committee, Library, Computing and Other Learning Resources, 1999
- Graduate/Undergraduate Commencement, Volunteer. 1998-2008, 2010-
- Council of Women ' s Groups, Co-chair 1998-2002, Member 1998 -2010.
- Academic Support Services; Faculty Mentor. 1998 - 2007.
- Disabled Student Services; Exam Proctor. 1997 - 2007.

SEARCH COMMITTEES

- Search Committee, Information Science School Library Lecturer (CEHC), ODI liaison, 2019.
- Search Committee, Academic Support Services Counselor, ODI liaison, 2018.
- Search Committee, Academic Support Services Instructor, 2014, 2016 ODI liaison.
- Search Committee, Academic Support Services Counselor, ODI liaison, 2015.
- Search Committee, Instructional Developer, Faculty Technology Resources, ITS, 2014-2015.
- Search Committee, Dean and Director, University Libraries 2004-2005.
- Search Committee, Study Abroad Advisor, Office of International Education, 2004-2005.
- Search Committee, Instructional Developer, Center for Excellence in Teaching & Learning, 2004.

LIBRARY COMMITTEES

APPOINTED COMMITTEES

- Collections Outreach Working Group, 2018-2020.
- Tutorials Best Practices Working Group, 2015-2016.
- Web Usability Committee 2004-2005, 2007-2020.
- Information Literacy Credit Course Committee, 1998-2016.
- Student Awards' Selection Committee, 2010, 2015.
- Undergraduate Outreach Committee, chair, 2012-2014.
- Recognition Luncheon Committee, 2011-2014.
- Library Palooza, fall 2005-2007, 2009- 2010, 2012; Winter 2006.
- Student Awards' Task Force, 2010.
- Strategic Planning Task Force, Graduate Students, 2010.
- Discretionary Increase Ad hoc Appeals Committee, 2003, 2005, 2007(chair).
- Technology Managers Group 2004-2007.

- Public Services Group, 2003-2004.
- Reference Strategic Planning Committee 2002 –2003.
- Web Advisory Committee 2001-2002.
- Online Catalog Public Interface Committee, 1999.
- Electronic Classroom Planning, 1998-2001.
- Electronic Information Classes, 1998.
- Information Desk Committee, 1998.
- Staff Development and Training Committee, 1998-2000, 2002.
- Digital Library Steering Committee, 1998-2000, 2002-2004, Subcommittee Engaged Learning.
- Exhibit Committee - 1997- 2010. Chair 1998-2000.

ELECTED COMMITTEES

- Academic Mentoring, Chair 2013- 2015; 2017- 2019.
- Personnel Review Committee, 1999-2000; 2009-2011; 2013 – 2015.
Co-chair, 2009-2010; 2013- 2015.
Ad Hoc Review Committee, 2001, 2006, 2007, 2013(Chair), 2016 (Chair).
- Nominations & Elections Committee, 2011-, 2000-2003; 2011- 2013 (co-chair 2000-2003).
- Professional Activities Committee, 2006–2008 (co-chair, 2007–2008).
- Library Steering Committee, 2000-2006; 2007-2008, 2009-2010, 2013-.
Chair, 2005/2006, Secretary, 2004/2005.

SEARCH COMMITTEES

- Search Committee for Dewey Graduate Library Administrative Support Assistant, Chair, 2016.
- Search Committee for Access Services Associate, Chair, 2015.
- Search Committee for Associate Director for Public Services - University Library, 2013 -2014.
- Search Committee for Head of Cataloging Services, Chair, 2011.
- Search Committee for IMC Technical Assistant, 2005.
- Search Committee for Web Specialist, 2005.
- Search Committee for User Services Technical Assistant, 2004.
- Search Committee for Secretary I, 2004.
- Search Committee for Reference Librarians 2001.
- Search Committee for Assistant Director for User Services, 1998.

PROFESSIONAL AFFILIATIONS

NATIONAL

- AMERICAN LIBRARY ASSOCIATION, (ALA)**1991 -. LIFETIME MEMBER
 Association of College and Research Libraries (ACRL) 1998 -.
 Instruction Section (IS) 2001 -.
 2004 IS Workshop Planning Committee, program coordinator, 2002-2004.
 Reference and User Services Association, member, 2008-2010.

STATE

STATE UNIVERSITY OF NEW YORK LIBRARIANS ASSOCIATION (SUNYLA) 1996-LIFETIME MEMBER

- Executive Council, Vice President/President/Past President, 2017-2020;
 President/Past President 2020-2022 .
 Membership Committee, member 2010-, Chair 2015-
 Annual Conference Committee
 Local Arrangements Committee 1999 Conference, 1998-1999, 2013- 2014 (Chair), 2018.
 Vendor Support Committee, chair, 1999, 2006-2007, 2011- 2014, 2019-2020.
 Conference Chair, 2006-2007.
 3Ts Conference Committee, Vendor Support, 2012.
 Second Vice President 2006-2007.
 Professional Development Committee, 1999-2009. Chair 1999-2004.
 Sylvia Chu Scholarship Subcommittee, chair, 1999-2009; Reviewer, 1999-2010.
 Friend of SUNYLA Subcommittee, chair 1999-2002.

NEW YORK LIBRARY ASSOCIATION (NYLA) 1996-

Awards Committee, 2013-2016, (chair, 2013/2014).
 Executive Council, President Elect/President/Past President 2011-2014.
 NYLA/NYSHEI Collaborative Task Force, 2012-2013.
 Legislative Committee, ASLS representative, 2013-2014.
 Nominations Committee, 2002-2003; 2013-2014, chair.
 Search Committee, Executive Director, 2012.
 Membership Committee, 2004-2008.
 Conference Poster Session Committee, 2002.

NEW YORK LIBRARY ASSOCIATION (NYLA) 1996-**Academic and Special Libraries Section (ASLS) 1996-**

Membership Committee, 2003-2008; chair 2003-2008.
 ASLS Newsletter Column writer, "Tips for New Librarians"
 ■ "Tenure: Working Toward a Lifetime Appointment" Fall 2011.
 ■ "Unpacking the Conference" Summer 2010.
 ■ "Taking it on the Road - Close to Home!" Winter 2010.
 ■ "Volunteering to Boost Your Professional Development" Summer 2009.
 ■ "Answering that Call: Phone Interviews Simplified" Winter 2009.
 ■ "Present...Me? No!...YES!!!" Winter 2008.
 ■ "Learning Doesn't End with the Degree!" Summer 2007.
 ■ "The Advocacy Neophyte" Winter 2007.
 ■ "Building a Mentor/Mentee Relationship" Fall 2006.
 ■ "Becoming an Active Association Member" Summer 2006.
 ■ "Becoming Professionally Active" Spring 2006.
 ■ "Attending your First Library Conference" Fall 2005.
 ■ "Getting to Know About Awards, Grants, and Other Funding Sources" Summer 2005.
 ■ "The Quest to Publish" Winter 2005.

Annual NYLA ASLS Conference Exhibits Committee, chair, 2003-2006; 2008; 2015 - 2017.

- Best Professional Booth, 2005, 2006.

Academic Libraries Conference Planning Committee, 2005.

Nominations Committee, chair 2003.

Past President, 2002-2003.

President, 2001-2002.

Vice President/President Elect 2000-2001.

Director, 1998-2000.

REGIONAL**EASTERN NEW YORK CHAPTER ASSOCIATION COLLEGE AND RESEARCH LIBRARIES, 1996-2003, 2013-2020**

Conference Committee, member, 1998-2001.

Vendor Support Committee, chair, - Petitioned vendors for conference support.

LOCAL**CAPITAL DISTRICT LIBRARY COUNCIL, 2001-2008.**

High School to College Interest Group, Organized with Kathy Gundrum and Kerrie Burch, 2018-2019.

Continuing Education Committee 2006-2008.

Coordinated "Secret Gems of CDLC," April 24, 2007.



2/3/2025

